



# SHOPPER'S CHECKLIST

## Smartphones



If you are thinking about buying a smartphone for your child, why not print out our Shopper's Checklist and ask these important questions in the shop?

## Buying a mobile phone? Questions to ask in the shop

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### Internet access

- “ Does this phone have internet access? What does this allow the phone to do?
- “ Is it possible to filter internet content that is potentially harmful for children?
- “ Is it possible to disable the internet browser to prevent my child from surfing the web?
- “ If my child accesses wifi from home, how can I ensure that filtering is still in place?
- “ How can this smartphone be used to watch films and TV or listen to music? Can I restrict access to content based on age ratings?

### Communication

- “ What are the ways this device can be used to communicate with people?
- “ Are there any settings to prevent video calling?
- “ Are there any settings to prevent multiplayer gaming?
- “ How can I report unwanted or abusive calls or messages?

### Apps

- “ Can I prevent my child from downloading apps which are not age appropriate?
- “ How can I report an app?
- “ Are there any apps which might help protect my child?

### Protecting personal information

- “ How can you set a PIN to lock the phone when it is not being used?
- “ Does this phone have any location services? Are there any settings to prevent my child sharing their location?

### Costs

- “ How could my child run up a bill using their smartphone? Are there parental controls or ways of restricting spending?
- “ How could my child spend money on apps or in-app content? Are there parental controls or ways of restricting spending?

